



A.C. GENERATOR WARRANTY

WARRANTY PERIOD

In respect of a.c. generators the Warranty Period is eighteen months from the date when the goods have been notified as ready for despatch by Newage International or twelve months from the date of first commissioning (whichever is the shorter period).

DEFECTS AFTER DELIVERY

We will make good by repair, or at our option, by replacement, any fault that under proper use appears in the goods within the warranty period. Provided, on examination by us, the defect is solely due to defective material or workmanship. The defective part is to be promptly returned, carriage paid, to us at the factory, our Subsidiary or, if appropriate to the Dealer who supplied the goods. All identification marks and numbers must be intact to aid identification.

Any part repaired or replaced, under warranty, will be returned to the customer by Newage International free of charge (via sea freight if outside the UK).

We shall not be liable for any expenses that may be incurred in removing or replacing any part sent to us for inspection or in fitting any replacement part supplied by us.

We shall be under no liability for defects in any goods which have not been properly installed in accordance with Newage International recommended installation practices as detailed in the 'Installation, Service and Maintenance Manual' and 'Newage International Application Guidelines'.

We shall be under no liability for defects on products that have been improperly used or stored or which have been repaired, adjusted or altered by any person except our authorised agents or ourselves.

We shall not be liable for any second-hand goods, proprietary articles or goods not of our own manufacture although supplied by us, such articles and goods being covered by the warranty (if any) given by the manufacturers.

All claims must contain full particulars of the alleged defect. The description of the goods, the Serial Number, the date of purchase, and the name and address of the Vendor, (as shown on the manufacturers identification plate). For Spare Parts, claims must contain the order reference under which the goods were supplied.

Our judgement, in all cases of claims, shall be final and conclusive and the claimant shall accept our decision on all questions as to defects and the exchange of a part or parts.

Our liability shall be fully discharged by either repair or replacement as above, and in any event shall not exceed the current list price of the defective goods.

Our liability under this clause shall be in lieu of any warranty or condition implied by law as to the quality or fitness for any particular purpose of the goods, and save as expressly provided in this clause we shall not be under any liability, whether in contract, tort or otherwise, in respect of defects in goods delivered or for any injury, damages or loss resulting from such defects or from any work undone in connection therewith.